

北京汇能精电科技有限公司 BEIJING EPSOLAR TECHNOLOGY CO.,LTD.

Warranty

All of EPSOLAR's products are warranted to be free from defects in material and workmanship for a period of 2 years since the date of shipping.

CLAIM PROCEDURE

Before requesting warranty service, check the manual instruction to be certain that there is a fault with the product. Return the defective product to us with shipping charges prepaid. Provide proof of purchasing date.

To obtain service under this warranty, the returned products must include the model, serial number and detailed reason for the failure, the panel type, array size, type of battery, inverter and system loads and specification of components of whole system.

EPSOLAR will pay the return shipping charges within warranty period.

THIS WARRANTY DOES NOT APPLY UNDER THE FOLLOWING CONDITIONS:

- Damage by accident, negligence, abuse or improper use.
- PV or load currents exceeding the ratings of product.
- Unauthorized product modification or attempted repair
- Damaged occurring during shipment
- Damage results from acts of nature such as lightning, weather extremes.

No EPSOLAR is authorized to make any modification or extension to this warranty.

Beijing EPSOLAR TECHNOLOGY CO.,LTD